

March 31, 2005



To: The Employees of Cascade Gasket and Manufacturing Company  
Mr. Michael G. Moran, General Manager

The intent of this memo is to congratulate all the employees of Cascade Gasket and Manufacturing Company for the experience and ingenuity they displayed, in partnership with the Boeing Company, to resolve a chronic window leak problem we were experiencing with the 737 program.

Your improvements to the manufacturing process significantly improved the function of the flight deck #2 window seal, resulting in far fewer window leaks during pressure test / flight and virtually eliminating leaks associated with the corners of the seal.

The teamwork and cooperation displayed by employees of Cascade Gasket and Manufacturing Company is truly world class and we appreciate all the effort and hard work that went into the resolution of one of our persistent problems.

Thank you,

A handwritten signature in black ink, appearing to read 'Ed Pfeifle', written over a horizontal line.

Ed Pfeifle  
Quality Manager, 737 Preflight  
The Boeing Company

A handwritten signature in black ink, appearing to read 'Dave Palmer', written over a horizontal line.

Dave Palmer  
Manufacturing Manager, 737 Preflight  
The Boeing Company